



Terms and Conditions

Make Sure you sign this 2 pages and send with your booking form in order to confirm your booking – Initiate on each page

CANCELLATIONS AND REFUNDS

Any cancellation of a reservation must be in writing and will only be effective upon its receipt and acknowledgment.

The following charges will be made for cancellations:

1. More than 30 days prior to trip commencement - amount of deposit which was made
2. 14 to 30 days prior to trip commencement - 70% of the total tour price.
3. 48 hrs to 7 days prior to trip commencement (or no show) - 0% of the total tour price

No refunds are given for the following:

1. Lost travel time or substitution of facilities
2. Itineraries amended after departure
3. Presence of circumstances beyond company's control which requires alternative arrangements be made to ensure the safety or further participation and enjoyment of your tour
4. Lack of your appearance for any accommodation, service, activity, or tour segment without prior notice (see above)
5. Premature contract termination

4. ACCESS

We cannot be held responsible for road and airstrip conditions, which may make travel impossible at times. Any changes to the initial booking are subject to the conditions and rates outlined above, despite any access issues or weather conditions.

5. RISK

1. The company and its owners, directors, management and employees shall not be held responsible for any injury or death to persons on tour, nor for loss or damage to personal property, however may they be caused.
2. The company draws your attention to the fact that there are certain inherent risks present when on safari, or when engaging in any strenuous physical activity.
3. It is your sole responsibility to obtain appropriate medical advice as to medication, immunization, and whether or not you are fit enough to undertake the trip, prior to departure. The company shall not be liable for illness, injury or death sustained whilst visiting the properties owned and managed by the company.

6. FORCE MAJEURE

1. “*Force Majeure* “ means, in relation to the company, any circumstances beyond the control of the company (including and without limitation, acts of God, explosions, floods, tempests, fires, accidents, war or threat of war, sabotage, insurrection, civil disturbance or requisition, sickness, quarantine, government intervention, weather conditions or other outwards occurrences)
2. If the company is affected by *force majeure* it shall forthwith notify you of the nature and extent thereof.
3. The company shall not be deemed to be in breach of these items and conditions or otherwise be liable to you, by reason of delay in performance, or by non-performance, of any of its obligations hereunder to the extent that any such delay or non-performance is due to any *force majeure*.
4. If the company is affected by *force majeure* it shall be entitled to, and may at its sole and absolute discretion, vary or cancel any reservations or cancel any reservation or arrangement in relation to the visits. Payment of any refund by the company to you as result of the non-performance of any company shall use its reasonable endeavors to reimburse you where possible. However, the company shall be entitled to deduct from any refund recoverable to the reasonable actual and potential costs to the company of the *force majeure*.

7. TERMS AND CONDITIONS

These are the terms and conditions governing the relationship between the company and you, to the total exclusion of any other terms and conditions. No alterations to the terms and condition may be made by any of the company’s employees, authorized representative or agents, unless in writing by an authorized officer of the company. All decisions and matters subject to the company’s discretion shall be by authorized officer of the company.

8. DISPUTES

If you have any cause of complaints while traveling, you must immediately bring it to the attention of the company’s local representative or agent who will attempt to resolve the situation

9. CONSENT

The payment of the deposit or any other partial payment for a reservation constitutes consent to all provisions of the Terms and Conditions. The Terms under which you agree to make the reservation cannot be changed or amended unless this is done in writing and signed by an authorized officer of the company

SIGNATURE: _____

Clients Name: _____

Date: _____

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