How to book with us - Booking form

Please read the following information carefully:

1. **Short Notice Holidays** (Three weeks before tour begins)

   For a short notice tour, you can check availability before making a firm booking. You can do this by calling us on +255 754 482791 or +255 764 388399 (Hotline 24 hrs) or email to mohammed@memafrika.com

   If requested we can make a provisional booking for you, which we will hold for 10 days. You can fill in the booking form to make a provisional booking and submit it to us - we will let you know regarding availability.

   To make a firm booking please do the following:
   1. Complete the booking form and submit it to us.
   2. Forward payment for a deposit per person or, by providing us a copy of your ticket and passport for your details

   This is the only way to secure your booking.

2. **Self Guided Holidays**

   1. All of our Self-guided holidays are booked on an individual basis, so you are free to start on any day you’re pleased with, and can add extra days as you desire. Because of this, we are unable to check availability for your required dates with arrival and departure details (Flight details)
   2. We will then send you a proposal cost and program, but don’t fill this form till you have sent us your arrival details
   3. We will send a confirmed detailed program after receiving a copy of this form (You will have 3 working days to make a wire transfer to us as per below instructions).
   4. To make a firm booking please complete the booking form and submit it to us, then forward payment for a deposit per person and insurance premium if required.

   This is the only way to secure your booking.

3. **Special Package Holidays**

   1. For a special package tour, you can check availability before making a firm booking. You can do this by calling us on +255 754 482791 or +255 764 388399 (Hotline 24 hrs) or email to mohammed@memafrika.com dates for this packages are advise by our abroad agency or visit http://www.memafrika.com

   To make a firm booking please do the following: (After confirmation of availability from us),
   1. Complete the booking form and submit it to us
   2. Forward payment for a deposit per person as well providing us with a copy of your ticket and passport for your details
   3. 30% of package price is supposed to be deposited - NON REFUNDABLE
   4. We highly recommend all clients to have travel insurance covering their trips.
3: Important Information

a. If you book within 8 weeks of departure, 30% amount should be deposited. Late bookings received within 4 weeks of departure then 50% of payment required. We will only confirm your holiday on receipt of your booking form.

b. We highly recommend all clients to have travel insurance cover.

c. You may pay by international wire transfer. (Please note that after sending your deposit, we request you to fax us (+255 27 2754788) your copy of confirmation vouchers from your bank. In doing so, we are notified that the money is on the way, and we may begin the provisional booking. We will confirm your payment after receiving acknowledgement of transfer from our bankers.)

For Benefit of:

Moshi Expedition and Mountaineering Ltd

Bank: Standard Chartered Bank Tanzania Limited

Account Holder: Moshi Expedition and Mountaineering Ltd

Beneficial Address

Kaunda Street , Next to Nakumatt

Plot II Light Industrial Area

Account Number: 8702070090100

P.O Box 146 - Moshi Kilimanjaro

Moshi Branch, Moshi Tanzania

Tanzania

SWIFT Code: SCBLTZTX

All fees of wire transfer from your Bank to our Bank should be cover by remmitter

d. We also need details of any additional flights or special requirements you may have. Please fill in all sections of the booking form enclosing any extra details on a separate sheet of paper if necessary.

e. You will then receive our confirmation invoice with the latest tour information. Three weeks prior to departure you will receive any relevant visa forms. We do not issue reminder statements. Balances should reach us three weeks prior to departure.

To make a reservation, simply fill out the form below and sign and send as attachment or fax to us on this number +255 27 2754788. You can then keep your copy. (ONLY SIGNED FORM WILL BE ACCEPTED).

Please ensure you that have completed all required sections before faxing to us. Write the N/A (Not Applicable) showing where services are not required.

You should view our booking conditions below before completing this form.

1. Booking Type (Please tick where is applicable)

<table>
<thead>
<tr>
<th>Booking Type</th>
<th>Description</th>
</tr>
</thead>
<tbody>
<tr>
<td>Short Notice Tour</td>
<td>(Flight details &amp; Copy of Passport and Ticket required)</td>
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<tr>
<td></td>
<td>(Provisional Bookings are held for 10 days only)</td>
</tr>
<tr>
<td>Self Guided Tour</td>
<td>(Estimated date of travel and provisional or Confirmed Flight Schedule)</td>
</tr>
<tr>
<td>Special Package</td>
<td>(Make sure you have firm flight booking follow our Special package date)</td>
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</tbody>
</table>

2. Personal Details fields marked with an ( * ) are compulsory

<table>
<thead>
<tr>
<th>Field</th>
<th></th>
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<tbody>
<tr>
<td>Name *</td>
<td></td>
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<tr>
<td>Address *</td>
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<tr>
<td>City/Town *</td>
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<td>Country</td>
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<tr>
<td>Telephone</td>
<td>Daytime *</td>
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<td>E-mail *</td>
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</table>
3. Your Party's Details

Please enter details of every member of your traveling party (including yourself!) You must enter at least one name.

<table>
<thead>
<tr>
<th>Title *</th>
<th>First Name(s) *</th>
<th>Surname</th>
<th>D.O.B (DD/MM/YY)</th>
<th>Passport * Number</th>
<th>Room Status</th>
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DB - Double room  SG - Single room  TR - Triple  EXB - Extra bed

4: Tour Details

Enter the details of your required tour here. Fields marked with an * are required.

<table>
<thead>
<tr>
<th>Arrival Details *</th>
<th>Arrival time and date</th>
<th>Airport</th>
<th>Flight Name and No</th>
</tr>
</thead>
<tbody>
<tr>
<td>Departure Details *</td>
<td>Arrival time and date</td>
<td>Airport</td>
<td>Flight Name and No</td>
</tr>
</tbody>
</table>

Tour dates (dd-mm-yy) for Mt Kilimanjaro

Start date

End date

Tour Information * (Mt Kilimanjaro trek)

Select the program you need to book *

Lemosho Route  (Wilderness route)
Machame Route  (Scenic route)
Marangu Route  (Most popular route)
Rongai Route  (Less crowded route)
Kibo Crater  (Mountaineering special)
Umbwe Route  (Tough route)

Tour dates (dd-mm-yy) for Safari

Start date

End date

Tour Information * (Wildlife Safari's)

Select the program you need to book *

Luxury tented
Lodges Safaris
Special Camping
Traditional Camping
Walking Holidays
Short Safaris

Additional travel arrangement

if required on Safari or Kilimanjaro
5. Extra arrangements

<table>
<thead>
<tr>
<th>Extra Nights Required (specify dates)</th>
<th>Before Tour</th>
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<tbody>
<tr>
<td></td>
<td>After Tour</td>
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</table>

Beach Holidays (Zanzibar Islands)

Dietary Requirements *

Any Other Information (e.g. Medical Info, allergies) You may use a separate sheet

6. How you found us

Please take a moment to let us know how you found about us!

Emergency Contact*

while you travel in case of Emergency who should we contact (if necessary you may provide detail on separate sheet)

Name: ...................................................................................................................................................................

Relation: ..............................................................................................................................................................

E-mail: ...................................................................................................................................................................

Telephone/CellPhone/Home: .................................................................................................................................

Home Address: ....................................................................................................................................................

Make sure you have a copy of this form in place on arrival, for your records. Moshi Expedition and Mountaineering Ltd. cannot be held responsible for mistakes made on this form. If you do submit this form in error, please contact Moshi Expeditions and Mountaineering as in error, please contact us on our Hotline or Email us as soon as possible within 24 hrs on the numbers at the bottom of the page.

Note: By Signing and returning this form either by fax or E-mail will mean that you have accepted our terms and booking Conditions on our website as well as committed yourself for all the charges that Moshi Expedition and Mountaineering Ltd has incurred for your reservation in case of any cancellation

Date: .................................................................................................................................................................

Signature: .............................................................................................................................................................

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